

Melissa Verdon

From: Natalie Dixon
Sent: Thursday, March 12, 2026 9:27 AM
To: Melissa Verdon
Subject: FW: Incident

Here is her phone number.

Natalie C. Dixon – Assistant Community Director, CAM
Gateway Towers, The Enclaves, and Gateway Airport Townhomes
3900 Gateway Drive / Philadelphia, PA 19145
P: 215-463-5566 ext. 4901
Email: ndixon@comehometolindy.com
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From: Suzette Caponpon <suzette1125@yahoo.com>
Sent: Wednesday, March 11, 2026 9:54 PM
To: Natalie Dixon <ndixon@comehometolindy.com>
Subject: Re: Incident

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Thank you, Natalie! I can be reached at 215 407 7080.

On Wednesday, March 11, 2026 at 11:34:02 AM EDT, Natalie Dixon <ndixon@comehometolindy.com> wrote:

Suzette,

I am so sorry to hear that you fell, I hope your back isn't hurt too bad. I am not the one that takes care of the incident report, so I have cc'd our Community Director in on this email who will get in touch with for further details. Please provide us with the best phone number for you.

Let me know if you have any questions or need anything in the meantime.

Natalie C. Dixon – Assistant Community Director, CAM

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From: Suzette Caponpon <suzette1125@yahoo.com>
Sent: Tuesday, March 10, 2026 10:50 PM
To: Natalie Dixon <ndixon@comehometolindy.com>
Subject: Incident

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Hello! My name is Suzette Caponpon and I live in unit 321 of the C building in Gateway Towers. On February 24th at about 7:30 in the morning I slipped on ice and fell in the front parking lot of the C building and hurt my back. I wrote this email just to inform you that this incident occurred.

Thank you!