

SR Work Order History

Page 1

WO#	Caller Name	Status	Category	Sub Category	Brief Desc	Call Date	Complete Date
405208	India Haywood...	Work Completed	Appliances		Kitchen	01/11/2022	01/12/2022
405207	India Haywood...	Work Completed	Electrical	Outlets	Master Bathroom	01/11/2022	01/12/2022
404299	India Haywood...	Work Completed	Appliances	Microwave	Kitchen	01/04/2022	01/12/2022
403980	India Haywood...	Canceled	Appliances	Microwave	Kitchen	01/02/2022	
403242	India Haywood...	Work Completed	Plumbing		Work order for bathtub	12/23/2021	12/27/2021
402985	India Haywood...	Work Completed	Plumbing	Tub	Tub needs painting	12/21/2021	12/21/2021
402646	India Haywood...	Work Completed	Appliances	Range	stove	12/17/2021	12/17/2021
402042	India Haywood...	Work Completed	Electronic locks		change battery lock	12/11/2021	12/11/2021
401552	India Haywood...	Work Completed	Other		Shower head fell off	12/07/2021	12/10/2021
400814	India Haywood...	Work Completed	Appliances		See picture	11/30/2021	12/13/2021
399234	India Haywood...	Work Completed	Appliances	Dishwasher	Dishwasher leaking	11/16/2021	11/16/2021
389417	India Haywood...	Work Completed	Plumbing	Tub	Bathtub	08/23/2021	08/23/2021
389399	India Haywood...	Work Completed	HVAC	Air Conditioning	replace a/c unit	08/23/2021	08/24/2021
389278	India Haywood...	Work Completed	Plumbing	Tub	Master Bathroom	08/22/2021	08/23/2021
388079	India Haywood...	Work Completed	HVAC	Air Conditioning	no a/c	08/11/2021	08/12/2021
385277	India Haywood...	Work Completed	Other		air condition refrigerator	07/17/2021	07/17/2021
385245	India Haywood...	Work Completed	Other		No electricity.	07/17/2021	07/17/2021
385230	India Haywood...	Work Completed	Other		No electric	07/17/2021	07/17/2021
380552	India Haywood...	Work Completed	Carpentry	Closet Doors	closet door	06/07/2021	06/07/2021
380416	India Haywood...	Canceled	Carpentry	Closet Doors	closet door	06/05/2021	
378969	India Haywood...	Work Completed	Other		eclectic	05/23/2021	05/23/2021
378920	India Haywood...	Work Completed	Electrical		Kitchen	05/22/2021	05/24/2021
377325	India Haywood...	Work Completed	HVAC	Air Conditioning	no air	05/07/2021	05/07/2021
377295	India Haywood...	Work Completed	Electrical		Livingroom	05/06/2021	05/07/2021

Lindy Property Mgmt. Co.

C/O Lindy Property Management Co.
 Jenkintown, PA 19046
 Day Time (215) 886-8030x

Work Order No.

405208

Date Call:

01/11/2022 10:23 PM

Status

Work Completed

Date Completed:

01/12/2022 11:11 AM

Brief Desc:

Kitchen

Job Site:

136/B606
 3700 Gateway Drive
 Apt 606
 Philadelphia, PA 19145

Caller Name:

India Haywood-Thompson

Caller Phone:

(267) 629-4830x

Occupant:

Haywood-Thompson (t0033638)

Day Time

(267) 629-4830x

Priority:

Emergency

Ok to enter?

NO

Category:

Appliances

Problem Description: STOVE IS BOT WORKING AGAIN . This is the second time in a month

Parts & Labor

Quantity/ Hours	Item Type/ Employee Name	Description	Unit Price	Total
.02	Nelson	Nelson	.00	.00
			Total	.00

Authorized by:**Signed by****Dated****Invoice No.**

Full Description STOVE IS BOT WORKING AGAIN . This is the second time in a month

Technician Notes: Reset safety shut off device on stove. Work completed by VN

Maintenance Staff was here.

Lindy Property Mgmt. Co.

C/O Lindy Property Management Co.
 Jenkintown, PA 19046
 Day Time (215) 886-8030x

Work Order No.

405207

Date Call:

01/11/2022 10:21 PM

Status

Work Completed

Date Completed:

01/12/2022 01:53 PM

Brief Desc:

Master Bathroom

Job Site:

136/B606
 3700 Gateway Drive
 Apt 606
 Philadelphia, PA 19145

Caller Name:

India Haywood-Thompson

Caller Phone:

(267) 629-4830x

Occupant:

Haywood-Thompson (t0033638)

Day Time

(267) 629-4830x

Priority:

Emergency

Ok to enter?

YES

Category:

Electrical

SubCategory:

Outlets

Problem Description: Outlets on left wall do not work also outlet under window do not work

Parts & Labor

Quantity/ Hours	Item Type/ Employee Name	Description	Unit Price	Total
.02	Nelson	Nelson	.00	.00
			Total	.00

Authorized by:**Signed by****Dated****Invoice No.**

Full Description Outlets on left wall do not work also outlet under window do not work

Technician Notes: Replaced defective outlet in master bedroom underneath window. Work completed by VN
 Maintenance Staff was here.

Marva Brown

From: Pete Ziff <pete.ziff.cgt2@statefarm.com>
Sent: Thursday, January 20, 2022 3:02 PM
To: Marva Brown
Cc: Pete Ziff; IC - FIRE - Incoming Correspondence
Subject: 38-29N6-89F - India Haywood-Thompson

Importance: High

Follow Up Flag: Follow up
Flag Status: Flagged

Caution: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe. When in doubt, please use the Phish Alert button to report any suspicious emails

Ms. Brown,

Thank you for taking the time to speak with me this afternoon.

As we discussed, Ms. Haywood-Thompson in Apt. B606 has filed a claim with State Farm for an \$800 bottle of perfume, and a \$2500 diamond ring that she reported was taken from her apartment on 1/12/22. She stated she noticed the items missing on the morning of 1/13/22, and contacted the Property Mgt office on 1/15 to advise of her suspicions that the items were stolen by your maintenance staff on 1/12/22.

Can you please provide me with any documentation or information you have to help verify or refute Ms. Haywood-Thompson's allegation? A copy of the work order from 1/11/22, any documentation you have verifying the completion of the work order on 1/12/22, and a copy of the report confirming the key usage on 1/11/22 through 1/13/22 would be helpful. Also, can you confirm whether the insured called your office to report this incident, or emailed your office? Are you able to advise me whether there have been any similar incidents reported by other tenants?

Thank you so much for your time!

Pete Ziff
Claim Specialist
State Farm Insurance
309-994-1036
pete.ziff.cgt2@statefarm.com