

Date of Incident	12-30-2020
Prepared By	Mark Peale
Property	Towers at Wyncote
Time of Incident	10:00:00
Location of Incident	The grass in the rear of tower 3

Description of Incident
Water main broke for sprinklers
Corrective action taken at the time of the incident
Called Ben Manis and Agua turned off water call fire marshal to let him no the The sprinklers in the garage will be down for a few days he was OK with it
What we have done related to Customer Service and helping the resident, if anything?
Cleared drains in garage to dry up water
Witnesses names and phone number
Mark Peale 2676250806
Is criminal activity involved
No
Was there security camera footage of this incident?
No
Link to security footage video in Box

