

Date of Incident	12-31-2020
Prepared By	Alison Snyder
Property	Park at Westminster
Time of Incident	12:30:00
Location of Incident	Apt E65

# **Description of Incident**

Eric Ryan of Apt E65 reported to Mike Lang in the office that he received a positive covid test result.

### Corrective action taken at the time of the incident

Mike notified Alison Snyder. Alison then notified Lori Kolinchak and Brian Kroker to schedule cleaning of the building

## What we have done related to Customer Service and helping the resident, if anything?

Advised of self quarantine requirement. Arranged pick up of trash with resident when needed. Wished him well and a speedy recovery.

#### Witnesses names and phone number

Eric Ryan 484-678-9034

## Is criminal activity involved

No

# Was there security camera footage of this incident?

No

## Link to security footage video in Box

http://

