

Date of Incident	12-26-2022
Prepared By	Jeff Wilson
Reviewed By	Incident Report was reviewed by Jeff Wilson on 12-30-2022 at 10:32 AM.
Property	450 Green Apartments
Time of Incident	02:00:00
Location of Incident	E Building unit E200 bedroom

Incident Type
Mechanical Disruptions
Incident Type Category
Plumbing or Sprinkler leak
Description of Incident
Baseboard heating water line in the bedroom froze and burst, flooding bedroom with water. L&L came out to make repairs.
Corrective action taken at the time of the incident
Contacted L&L to make repairs and restore heat to unit. Also contacted Cleantech for emergency water evacuation in bedroom of unit.
What we have done related to Customer Service and helping the resident, if anything?
Contacted resident and scheduled bedroom carpet to be replaced.
Witnesses names and phone number
N/A
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
Yes
Resident Name
Aleesha Suriano
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No

