

| Date of Incident     | 12-25-2022                |
|----------------------|---------------------------|
| Prepared By          | Lisa Shuler               |
| Property             | Gateway Airport Townhomes |
| Time of Incident     | 01:30:00                  |
| Location of Incident | 8414 Gibbs                |

| Incident Type  |  |
|--|--|
| Mechanical Disruptions   |  |
| Incident Type Category   |  |
| Plumbing or Sprinkler leak   |  |
| Description of Incident  |  |
| Pipe bursted   |  |
| Corrective action taken at the time of the incident                                  |  |
| Main valve turned off  |  |
| What we have done related to Customer Service and helping the resident, if anything? |  |
| Repaired by plumber Damage access by maintenance super                               |  |
| Witnesses names and phone number   |  |
| Resident Gregg Smith   |  |
| Was there security camera footage of this incident?                                  |  |
| No   |  |
| Link to security footage video in Box  |  |
| Did this incident involve a resident?  |  |
| No   |  |
| Did this incident involve a Lindy team member?                                       |  |
| No   |  |
| Did this incident involve a vendor?  |  |
| No   |  |

