

Date of Incident	12-25-2022
Prepared By	Lisa Shuler
Property	Gateway Airport Townhomes
Time of Incident	01:30:00
Location of Incident	8414 Brunswick

Incident Type	
Mechanical Disruptions	
Incident Type Category	
Plumbing or Sprinkler leak	
Description of Incident	
Pipe bursted	
Corrective action taken at the time of the incident	
Main valve turned off	
What we have done related to Customer Service and helping the resident, if anything?	
Pipe repaired by plumber. Damage accessed by maintenance super	
Witnesses names and phone number	
Resident Maintenance Super Plumber	
Was there security camera footage of this incident?	
No	
Link to security footage video in Box	
Did this incident involve a resident?	
No	
Did this incident involve a Lindy team member?	
No	
Did this incident involve a vendor?	
No	

