

Date of Incident	12-27-2022
Prepared By	Lisa Shuler
Reviewed By	Incident Report was reviewed by John Samuel on 12-29-2022 at 07:13 PM.
Property	Gateway Airport Townhomes
Time of Incident	02:37:00
Location of Incident	8122 Angelo Place

Incident Type
Mechanical Disruptions
Incident Type Category
Plumbing or Sprinkler leak
Description of Incident
Pipe bursted, 1st floor of house flooded, ceiling, wall, floor and cabinets damaged.
Corrective action taken at the time of the incident
Plumber was on site with maintenance super to access the damage, swept water out, had fans running in the unit and dried the unit
What we have done related to Customer Service and helping the resident, if anything?
Check neighboring homes
Witnesses names and phone number
Gregg Smith
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
No
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No
View Video

