

<b>Date of Incident</b>	12-26-2022
<b>Prepared By</b>	Jeff Wilson
<b>Reviewed By</b>	Incident Report was reviewed by Jeff Wilson on 12-28-2022 at 02:40 PM.
<b>Property</b>	450 Green Apartments
<b>Time of Incident</b>	11:00:00
<b>Location of Incident</b>	N Building unit N102

<b>Incident Type</b>
Mechanical Disruptions
<b>Incident Type Category</b>
Plumbing or Sprinkler leak
<b>Description of Incident</b>
Water supply line in the ceiling of unit N102 froze and burst, flooding out unit. L&L heating came out to make repairs and restore heat to buildings.
<b>Corrective action taken at the time of the incident</b>
Contacted L&L to make repairs and restore heat to buildings. Also contacted Cleantech for emergency water evacuation for unit and hallway.
<b>What we have done related to Customer Service and helping the resident, if anything?</b>
Contacted resident and reserved room at Hampton Inn.
<b>Witnesses names and phone number</b>
N/A
<b>Was there security camera footage of this incident?</b>
No
<b>Link to security footage video in Box</b>
http://
<b>Did this incident involve a resident?</b>
Yes
<b>Resident Name</b>
Tyler Arsenault
<b>Did this incident involve a Lindy team member?</b>
No
<b>Did this incident involve a vendor?</b>
No

