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| Date of Incident | 12-22-2023 |
| Prepared By | Lisa Shuler |
| Reviewed By | Incident Report was reviewed by John Samuel on 12-27-2023 at 08:59 PM. |
| Property | Gateway Towers |
| Time of Incident | 01:15:00 |
| Location of Incident | 3700 Building Apt 419 |

| Report Last Updated By | Update Date |
|-------------------------------|--------------------|
| John Samuel | 12-27-2023 |
| Lisa Shuler | 12-27-2023 |

| Incident Type |
|--|
| Misc. |
| Description of Incident |
| Resident requested for his guest Aja Limb-Scott to leave his home. Police were called when the guest refused to leave. The guest was served with a restraining order and court date scheduled for 12/29 at which time the guest needs to make arrangements to collect her belongings from the apartment. According to the resident, the guest caused damage to the bedroom wall and has 2 cats and 6 kittens that need to be removed from the apartment. |
| Corrective action taken at the time of the incident |
| Police served the guest with a restraining order and escorted the guest away from the property. |
| What we have done related to Customer Service and helping the resident, if anything? |
| Assistant Community Director and Maintenance Tech helped the police gain access to the apartment. |
| Witnesses names and phone number |
| Lisa Shuler Devon Taylor Vince Nelson 216-463-5566 |
| Was there security camera footage of this incident? |
| No |
| Link to security footage video in Box |
| http:// |
| Did this incident involve a resident? |
| Yes |
| Unit |
| B419 |
| Resident Name |
| Aquil Ford |
| Did this incident involve a Lindy team member? |
| No |
| Did this incident involve a vendor? |
| No |

