

<b>Date of Incident</b>	12-21-2023
<b>Prepared By</b>	Stephen Cicala
<b>Reviewed By</b>	Incident Report was reviewed by Brian Kroker on 12-27-2023 at 12:39 PM.
<b>Property</b>	251 Dekalb
<b>Time of Incident</b>	08:00:00
<b>Location of Incident</b>	East tower entrance

<b>Report Last Updated By</b>	<b>Update Date</b>
Brian Kroker	12-27-2023
Stephen Cicala	12-26-2023

Incident Type
Misc.
Description of Incident
Rachael Lugo emailed and stated the following information; "the incident took place Thursday 12/21 around 8:00AM as we were walking into the building. Since the key fobs were not working me and the other resident were waiting for someone to come through the door to get inside. I waited several feet back as we both waited for someone to come to the door. A gentleman came through, he had his hands full and she grabbed the door and her dog walked through. I came up behind to try and quickly grab the door. As I grabbed it my dogs started to go through the door and her dog turned around and latched onto Dio's head/ear. We were dragged into the lobby where I tried to get the other dog off of Dio. In the moment I did what I had to get the other dog off of Dio. The man that initially came out did not stay or to my knowledge witness the incident. Once the dog release Dio we took a few steps back and I asked the resident to text me so I could text her and told her that I was going to take him to the vet and keep her posted on his injury." Upper Merion Police Department incident report number 23-27370 Office Mains
Corrective action taken at the time of the incident
Rachel Lugo emailed and stated the following information: "He had to be put under anesthesia for sutures as there was about a one inch slit in his ear and because there are so many vessels the ear wouldn't heal on its own. They could not do the procedure at the first hospital and he was referred out to Metro vet hospital. The doctor there agreed that he needed sutures. Thankfully the bite wasn't lower down and did not cause damage to the inner ear or his eye. I did sustain a bruised/sprained wrist from the incident but did not feel the need to seek medical treatment and treated on my own. After further discussion with the vet staff they recommended filing an incident report and letting the leasing office know of the incident. I did file an incident report with the township later Thursday night. Please let me know if you need the incident number. The other resident took care of all of the vet bills and in my eyes everything is taken care of on my end and I have no ill intent towards the other owner and her dog".
What we have done related to Customer Service and helping the resident, if anything?
Kaitlyn Buck from EPH03, who owns the dog that was the aggressor, will be notified that her dog will need to be removed from the community immediately.
Witnesses names and phone number
N/a
Was there security camera footage of this incident?
Yes
Link to security footage video in Box
<a href="http://Video is saved on Eagle Eye Network">http://Video is saved on Eagle Eye Network</a>
Did this incident involve a resident?
Yes
Unit
E0420
Resident Name
Rachael Lugo
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No

