

Date of Incident	12-25-2022
Prepared By	Jeff Wilson
Reviewed By	Incident Report was reviewed by Jeff Wilson on 12-26-2022 at 04:18 PM.
Property	450 Green Apartments
Time of Incident	01:00:00
Location of Incident	H building unit H101

Incident Type
Mechanical Disruptions
Incident Type Category
Plumbing or Sprinkler leak
Description of Incident
Water supply line in the ceiling of unit H101 froze and burst, flooding out unit. L&L heating came out to make repairs and restore heat to buildings.
Corrective action taken at the time of the incident
Contacted L&L to make repairs and restore heat to buildings. Also contacted Cleantech for emergency water evacuation for unit and hallway.
What we have done related to Customer Service and helping the resident, if anything?
Contacted resident and reserved room at Hampton inn
Witnesses names and phone number
N/A
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
Yes
Resident Name
Darrell Floyd
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No

