

Date of Incident	11-20-2024
Prepared By	Nilsa Reyes
Reviewed By	Incident Report was reviewed by John Samuel on 12-26-2024 at 01:43 PM.
Property	Joshua House
Time of Incident	05:00:00
Location of Incident	2607 Welsh Road I North (Back Entrance)

Report Last Updated By	Update Date
John Samuel	12-26-2024

Incident Type
Injury-other
Incident Type Category
Residents or guests
Incident Type Sub-Category
other
Description of Incident
Resident stated that while the contractors were doing sidewalk repairs, they had blocked the entry way to go in through the front of I building, so resident used the back entrance and while going up the steps she tripped and fell, injuring the right hand near the pinky finger- mentioned she was taken to Urgent care, and it was a sprain not a fracture.
Corrective action taken at the time of the incident
was just informed today Tuesday, 12/24/2024
What we have done related to Customer Service and helping the resident, if anything?
expressed my sympathy and let resident know if we can do anything to help to reach out.
Witnesses names and phone number
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
Yes
Unit
I0208
Resident Name
Gloria Ospena
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No
Should this incident be reported to the residents renters insurance policy?
No