



Date of Incident	12-16-2020
Prepared By	Linda Barder
Property	Towers at Wyncote
Time of Incident	07:57:00
Location of Incident	REVISED WITH RESIDENTS NAME INCLUDED. Tower 1 Parking Lot, First opening to the right of the main entrance

Description of Incident
Bria Bailey; 0926-1 I was leaving out for work, walking to my car when I came across the black ice. Slipped and caught partial of my fall not hitting the ground too hard. Got my balance and continued to walk to my car
Corrective action taken at the time of the incident
We were not informed of this incident until 12/23. The area has been salted. This is the first of 2 incident reports for a fall on different days.
What we have done related to Customer Service and helping the resident, if anything?
Communicated through e-mail, asked if she went to the doctor / hospital and she said no, I just shook it off. Additional information: resident was wearing Black air max sneakers, royal blue scrubs, black coat, black and white bag.
Witnesses names and phone number
NO The incident she describes in the email attached is different from when I responded through email asking for specifics.
Is criminal activity involved
No
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://

Linda Barder
 From: lindabarder@lindycommunities.com
 Sent: Wednesday, December 16, 2020 9:56 AM
 To: The Towers at Wyncote
 Subject: ATTY

To whom this may concern,
 I am a current resident here at The Wyncote Towers. We've recently experienced a snowstorm that eventually lead to the snow pile up in our parking lot. Unfortunately, the snow from the snow is turning into black ice in numerous sections of the parking lot. This is the second time that I have observed snow on the road. This is a hazard to the residents. There were no cars in the parking lot at the time I saw the snow on the road. This is a hazard to the residents. The fall was experienced upon the left side of the road, and a headlight from the impact of the fall. I can provide photos if need be. Thank you for addressing this in the timely manner.

Bria Bailey
 Tower 1 Unit 102
 215 982 2057

