



Date of Incident	12-21-2021
Prepared By	Alison Snyder
Reviewed By	Incident Report was reviewed by Alison Snyder on 12-23-2021 at 03:12 PM.
Property	Regency House
Time of Incident	19:30:00
Location of Incident	Main Building Parking Lot

Description of Incident

At approximately 8 pm Mr. Hall (unit 218) was coming in from work and parked in the lot. Two men were coming up 10th Street and started to ask him for a ride. He told them no and walked toward the back door of building to enter the building. One of the men hit him in the head with a brick and they grabbed his keys and stole his car, which is a 2008 Honda Accord. Resident called police and was taken to police station and then the ER. He stated that he is ok but his eye is all swollen and black and blue. Report was filed with Det. Jacob Rogers, Badge #706. Incident Report #202135083361 Maintenance went to unit to change locks on his apartment and mail box lock.

Corrective action taken at the time of the incident

Resident called police, filed a report and was taken to Emergency Room.

What we have done related to Customer Service and helping the resident, if anything?

Dawn called the morning of 12/22 to ensure that he was ok and she immediately sent maintenance to change locks for him. Dawn notified Alison Snyder. Alison notified Felicia Howell, Mike Jacobus and Brian Kroker. Alison sent a crime notification letter by email to all residents on 12/22. Alison spoke to Cardinal to request additional roving patrol of community for 1 week period. Awaiting confirmation from Cardinal. Because the resident's keys were stolen, all common area door locks will be changed.

Witnesses names and phone number

Roger Hall 267-304-0626

Is criminal activity involved

Yes

Criminal activity involved

Assault and Robbery

Was there security camera footage of this incident?

Yes

Link to security footage video in Box

<https://lindyproperties.box.com/s/cymsdirjeurd4uqwphigtkf7r97j3eju>

Did this incident involve a resident?

Yes

Resident Name

Roger Hall

Did this incident involve a Lindy team member?

No

Did this incident involve a vendor?

No