

Date of Incident	12-23-2020
Prepared By	Linda Barder
Property	Towers at Wyncote
Time of Incident	08:07:00
Location of Incident	In front of the EXIT ramp of Tower 1 parking lot

Description of Incident

Leaving out for work, came across the black ice that was not visible enough for me to see. Slipped and fell, waited a couple of seconds before attempting to get up to make sure I was okay enough to stand and not injured anywhere. Once I got up I stood up and bent over to stretch my back. Proceeded to walk to my car and turned back around contemplating on if I should still go to work. Picked up my phone to call my mom

Corrective action taken at the time of the incident

Areas were salted by Rob, our grounds keeper. This is the 2nd incident report from same resident different days. Her original email is different from her answers she responded to me with regarding specifics. See attached.

What we have done related to Customer Service and helping the resident, if anything?

Communicated through email, asking if she was okay. I asked is she went to the hospital her response was; No, I work at the hospital. Had a doctor check my back for me Additional information, resident was wearing: Black are max sneakers, royal blue scrubs, black coat, white hat, black and white bag

Witnesses names and phone number

Yes, she was in the dog park walking her dog. She approached me seconds later and asked was I okay because she had seen me fall.

Is criminal activity involved

No

Was there security camera footage of this incident?

No

Link to security footage video in Box

http://





