

Date of Incident	12-16-2020
Prepared By	Linda Barder
Property	Towers at Wyncote
Time of Incident	07:57:00
Location of Incident	Tower 1 Parking Lot, First opening to the right of the main entrance

Description of Incident
I was leaving out for work, walking to my car when I came across the black ice. Slipped and caught partial of my fall not hitting the ground too hard. Got my balance and continued to walk to my car
Corrective action taken at the time of the incident
We were not informed of this incident until today, 12/23. The area has been salted. This is the first of 2 incident reports for the same fall on different days.
What we have done related to Customer Service and helping the resident, if anything?
Communicated through email, asked if she went to the doctor / hospital and she said No, I just shook it off. Additional information: resident was wearing black air max sneakers, royal blue scrubs, black coat, black and white bag.
Witnesses names and phone number
The incident she describes in the email attached is different from when I responded to her asking for specifics.
Is criminal activity involved
No
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://

