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|-----------------------------|-------------------------------------------------------------------------|
| Date of Incident | 12-16-2024 |
| Prepared By | Stephen Cicala |
| Reviewed By | Incident Report was reviewed by Brian Kroker on 12-19-2024 at 01:55 PM. |
| Property | 251 Dekalb |
| Time of Incident | 12:30:00 |
| Location of Incident | East tower, apartment E618 |

| Report Last Updated By | Update Date |
|-------------------------------|--------------------|
| Brian Kroker | 12-19-2024 |
| Stephen Cicala | 12-18-2024 |

| Incident Type |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Misc. |
| Description of Incident |
| Resident called the answering service to report gasoline odor in the hallway. Kenny Poteat was on-call and went to the apartment to inspect. By the time Kenny arrived the Fire Department was already on-site. They evacuated both apartments, E618 and E620. |
| Corrective action taken at the time of the incident |
| Kenny called Julien McDowall to assist in checking all the common hallway floors with the fire department. Upon entering the parking garage, Kenny and Julien both noticed a strong smell of gasoline. The fire department went to the garage and determined the gasoline odor was coming from the parking garage. The fire department informed Kenny that there was not danger as the odor was dissipating. |
| What we have done related to Customer Service and helping the resident, if anything? |
| Kenny cracked open the larger vehicle rolling door to help ventilate the garage. Residents were able to go back to their apartments. The fire department, Kenny, and Julien feel that the gasoline odor originated from the Trash Butler truck, as Julien said he could smell the gasoline odor on their truck. We will contact Trash Butler to discuss this issue. |
| Witnesses names and phone number |
| N/a |
| Was there security camera footage of this incident? |
| No |
| Link to security footage video in Box |
| http:// |
| Did this incident involve a resident? |
| Yes |
| Unit |
| E0618 |
| Resident Name |
| Kaitlyn Irwin |
| Did this incident involve a Lindy team member? |
| No |
| Did this incident involve a vendor? |
| No |
| Should this incident be reported to the residents renters insurance policy? |
| No |

