

<b>Date of Incident</b>	11-15-2023
<b>Prepared By</b>	Andrea Reusser
<b>Reviewed By</b>	Incident Report was reviewed by Andrea Reusser on 12-18-2023 at 10:42 AM.
<b>Property</b>	Rosedale Court
<b>Time of Incident</b>	09:00:00
<b>Location of Incident</b>	ground floor F building, laundry room/lobby area, community director office, boiler room

<b>Report Last Updated By</b>	<b>Update Date</b>
Andrea Reusser	12-18-2023

Incident Type
Misc.
Description of Incident
upon arrival at work, carpet in office and closet was saturated and puddling. upon examination outside in laundry area/lobby, water was coming up between the planks when they were stepped on. After looking for laundry related leak, the boiler room was opened and water was covering 75% of the floor and was running under the plank straight into the corner of the leasing officer where the closet and community director office is. a line had broken in the boiler room over night.
Corrective action taken at the time of the incident
cleantech was called for an extraction in the office and outer area. L&L were called to replace the broken pipe.
What we have done related to Customer Service and helping the resident, if anything?
residents were unaffected
Witnesses names and phone number
James Davis, Maintenance Supervisor
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
No
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No