

Date of Incident	12-12-2022
Prepared By	Felicia Howell
Reviewed By	Incident Report was reviewed by Alison Snyder on 12-14-2022 at 10:19 PM.
Property	Eola
Time of Incident	00:09:00
Location of Incident	Eola Park driveway area: Side of the wall

Incident Type
Property Damage
Description of Incident
On December 12, 2022, Michael Jacobus, Maintenance Director, was walking the grounds with Jermaine Newell, Maintenance Supervisor. He discovered the wall of Eola building was damaged and red marks were present. Mike Jacobus took photos and informed me of what occurred. It is our assumption that the red trash truck of JP Mascaro hit against the wall when they were pulling into or out of the driveway. I emailed several reps from Mascaro trash company with photos. I informed Mascaro that we would repair the wall, but we would be looking for reimbursement.
Corrective action taken at the time of the incident
Informed Mascaro of what was discovered. Mike informed me Lou Barricelli to make the repairs.
What we have done related to Customer Service and helping the resident, if anything?
N/A
Witnesses names and phone number
N/A
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
No
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
Yes
Vendor Name
Mascaro Trash Company

