

<b>Date of Incident</b>	12-12-2022
<b>Prepared By</b>	Felicia Howell
<b>Reviewed By</b>	Incident Report was reviewed by Alison Snyder on 12-14-2022 at 09:10 PM.
<b>Property</b>	Bromley House
<b>Time of Incident</b>	00:09:00
<b>Location of Incident</b>	Eola Park driveway area: Side of the wall

Incident Type
Property Damage
Description of Incident
On December 12, 2022, Michael Jacobous was walking the grounds with Jermaine Newell. He discovered the wall of Eola building was damaged and red marks were present. Mike Jacobous took photos and informed me of what occurred. I emailed several reps from Mascaro trash company with photos. It is our assumption that their red truck hit against the wall when they were pulling into or out of the driveway. I informed them that we would repair the wall, but we would be looking for reimbursement.
Corrective action taken at the time of the incident
Informed Mascaro of what was discovered. Mike informed me Lou Barricelli to make the repairs.
What we have done related to Customer Service and helping the resident, if anything?
N/A
Witnesses names and phone number
N/A
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
No
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
Yes
Vendor Name
Mascaro Trash Company

