



Date of Incident	12-14-2020
Prepared By	Nancy Benner
Property	Joshua House
Time of Incident	00:03:09
Location of Incident	2607 Welsh Road Apartment C306

Description of Incident
Ms. Sendrow contacted the leasing office to report that she was tested last Wednesday for Covid-19 and received results today 12/14/20 that she tested positive. She has been quarantined in her apartment since last Wednesday 12/9
Corrective action taken at the time of the incident
Nilsa contacted Brian by text and email and Brian contacted Restorcore and sanitation was scheduled for today 12/14/20. The technician arrived at 5.30pm and sanitized the building and laundry room. An e-mail blast was sent to the residents and the resident notice was sent to C306
What we have done related to Customer Service and helping the resident, if anything?
We wished Ms. Sendrow a speedy recovery she was in good spirit and said she was not experiencing any symptoms at all. She wished us a happy holiday and Nilsa wished her a happy holiday season
Witnesses names and phone number
Nils Reyes 215-677-1766
Is criminal activity involved
No
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://