

Date of Incident	12-11-2022
Prepared By	Doris Scipio
Reviewed By	Incident Report was reviewed by Alison Snyder on 12-13-2022 at 06:18 PM.
Property	Gardens of Mt. Airy
Time of Incident	07:30:00
Location of Incident	Gardens of Mt. Airy 1133 E. Mt Airy Avenue, Philadelphia, Pa 19150

Incident Type
Misc.
Description of Incident
Owen Barrett from maintenance received an on call reporting an accident at the property. When Owen arrived, police were on scene. A car over turned from the street, and struck the rear fence of Gardens of Mt. Airy. The car also struck a resident's car (C4 Elaine Taylor and Renee Hawkins) and a PECO electrical pole causing a power outage to the entire property and surrounding area. The unknown driver of the vehicle fled the scene. The car was presumed stolen by police, however we are awaiting confirmation once the police complete their investigation.
Corrective action taken at the time of the incident
PECO and Philadelphia Police were on the scene. Owen notified Doris Scipio, Community Director, who also reported to the incident. The car was removed by Philadelphia Police Department. PECO ensured the pole was not a danger to anyone. Owen placed caution tape and cones out around the damaged fence and pole. PECO completed the installation of the new pole around 3:00pm on the same day, 12.11.2022. At that time the power was restore to the building, Gardens of Mt. Airy. During the time the power was out, Owen Barrett performed fire watch at the building. Doris also reported the incident to Alison Snyder, Regional Manager.
What we have done related to Customer Service and helping the resident, if anything?
After gathering information from PECO and Philadelphia Police, Doris Scipio sent out an email blast to the residents informing them the cause of the power outage and the communication I had with PECO.
Witnesses names and phone number
No witnesses
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
Yes
Resident Name
C4 Elaine Taylor and Renee Hawkins
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No

