



<b>Date of Incident</b>	12-11-2020
<b>Prepared By</b>	Laura Reed
<b>Property</b>	York House (South)
<b>Time of Incident</b>	01:00:00
<b>Location of Incident</b>	Lobby

Description of Incident
Mr. Prince and Mr. Horsey came off the elevator and both were arguing and using profane language. Mr. Prince got on the elevator when there was already two persons riding the elevator. Mr. Horsey told him not to get on the elevator. Mr. Prince told Mr. Horsey that he was going to ride the elevator; He would take Mr. Horsey out when they got downstairs. Mr. Prince and Mr. Horsey were yelling and arguing with each other. The mailman took Mr. Horsey outside to calm him down. Mr. Horsey said he was tired of Mr. Prince coughing and hacking, not wearing a mask and disregarding the rules.
Corrective action taken at the time of the incident
I spoke to Mr. Horsey and said that no matter the situation, profane language in the lobby is not permissible. I spoke to Mr. Prince. I told him the same thing. He went on about not having to follow rules because no one else does, etc. Then he sat down on a bench in the vestibule and urinated on it , himself and the carpet.
What we have done related to Customer Service and helping the resident, if anything?
We are in the process of evicting Mr. Prince. There are multiple resident complaints about his behavior including his repeated urinating on himself, panhandling for money, foul language in lobby. We had him on nonrenew for December 1, 2020 but the nonrenew letter wasn't sent to him. We are attempting to evict him.
Witnesses names and phone number
Dominique, concierge at Yorkhouse, employee of Lindy 215-329-3595 Thomas Neal, leasing agent at YONO, employee of Lindy
Is criminal activity involved
No
Was there security camera footage of this incident?
Yes
Link to security footage video in Box
http://