

Date of Incident	12-06-2025
Prepared By	Nancy Benner
Reviewed By	Incident Report was reviewed by John Samuel on 12-11-2025 at 10:55 AM.
Property	7400 Roosevelt
Time of Incident	06:00:00
Location of Incident	7400 Roosevelt Boulevard Philadelphia PA 19152

Report Last Updated By	Update Date
John Samuel	12-11-2025
Nancy Benner	12-10-2025

Incident Type
Slip and Falls
Description of Incident
Darline Dieustin, a resident of 7400 Roosevelt Boulevard, Apartment D203, stopped by the leasing office on Monday 12/8/2025 between 2 pm and 3 pm, to report that on Saturday morning, December 6, 2025, at approximately 6:00 a.m., she slipped and fell on the steps while exiting the building through the Leasing Office entrance. She stated that the fall occurred due to icy conditions. Ms. Dieustin wanted staff to be aware of the incident and to ensure that salt is applied.
Corrective action taken at the time of the incident
Ms. Dieustin stated that she went to the emergency room to be evaluated and was given medication. She reported that she is doing okay.
What we have done related to Customer Service and helping the resident, if anything?
I spoke with Ms. Dieustin regarding the incident and inquired about her well-being. I asked whether there was anything we could do to assist her and encouraged her to contact me if she needed any additional support. I informed Regional Manager John Samuel of the incident, reviewed the video footage, and completed the incident report
Witnesses names and phone number
None
Was there security camera footage of this incident?
Yes
Link to security footage video in Box
http://
Did this incident involve a resident?
Yes
Unit
D203
Resident Name
Darline Dieustin
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No
Should this incident be reported to the residents renters insurance policy?
No