



Date of Incident	12-10-2020
Prepared By	Marva Brown
Property	Gateway Towers
Time of Incident	11:30:00
Location of Incident	3600 Gateway Drive, Philadelphia PA 19145.

Description of Incident
Mr. and Mrs. Taylor of A521 tested positive for COVID on 12/10/2020. They are self quarantining in their home.
Corrective action taken at the time of the incident
Restorcore was scheduled to clean the building between 4pm and 6pm. Residents were notified via email blast.
What we have done related to Customer Service and helping the resident, if anything?
The resident was called and emailed.
Witnesses names and phone number
Judanne Taylor--(215) 908-8313
Is criminal activity involved
No
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://