

<b>Date of Incident</b>	12-05-2025
<b>Prepared By</b>	Andrea Reusser
<b>Reviewed By</b>	Incident Report was reviewed by Lori Kolinchak on 12-09-2025 at 08:58 AM.
<b>Property</b>	Overlook Apartments
<b>Time of Incident</b>	10:00:00
<b>Location of Incident</b>	Entrance 1581 Edgehill Road, Abington PA 19001

<b>Report Last Updated By</b>	<b>Update Date</b>
Lori Kolinchak	12-09-2025

Incident Type
Misc.
Description of Incident
we received a call from the painter that the stairs had collapsed leading from the entryway up to the landing in front of Apartment 1
Corrective action taken at the time of the incident
Maintenance cautioned off the hole, went door to door to notify residents if they were home. Contacted Fernando Franco to assess and repair the stairs. The stairs were repaired/secured within hours. Contacted Paul Oneto.
What we have done related to Customer Service and helping the resident, if anything?
Residents were spoken to individually by maintenance and assisted if they needed in or out of the building. Emails were sent out regarding the issue to non affected residents, asking them to avoid the area. Emails were sent once repairs were completed.
Witnesses names and phone number
Hugo - 215-740-9730
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
No
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No
Should this incident be reported to the residents renters insurance policy?
No

