



Date of Incident	12-03-2020
Prepared By	Felicia Howell
Property	Bromley House
Time of Incident	11:29:00
Location of Incident	Bromley A315

Description of Incident
Mr. Clarence Williams daughter, Christina called the office and asked if we could check on father because she hadn't from him in a few days. Nate knocked on the door but got no answer. I informed Christina who was on her way to the property. I explained she should call the police and we all go in together. We waited over an hour for the police who still didn't arrive. Christina, me and maintenance went into the unit and found Mr. Williams deceased. We called for the paramedics and police again.
Corrective action taken at the time of the incident
Locks were changed and I informed Christina of a Will or probate to the estate would be needed to have her remove belongings. She understood
What we have done related to Customer Service and helping the resident, if anything?
Gave Mr. Williams daughter and son information needed to move forward
Witnesses names and phone number
Nate Morton:2672941249
Is criminal activity involved
No
Was there security camera footage of this incident?
No
Link to security footage video in Box

