



Date of Incident	12-07-2020
Prepared By	Doris Scipio
Property	Gardens of Mt. Airy
Time of Incident	01:16:00
Location of Incident	1651 E. Mt. Airy Avenue #210B

Description of Incident
Lori called me at 1:16pm asking me to review the cameras. Lori stated I don't have a lot of information other than Wanda Porter emailing me to call her for an emergency. I spoke to her at 1:09PM and she indicated that her 16 year old nephew (Wanda did not want to provide her nephew's name) was visiting her Mother Mrs. Porter in Building apt #210B and left between 6:45am & 7:00am with people they don't know in a burgundy Nissan versa. She mentioned he may have been talking to them over the computer. She said they filed a police report. She asked if we could view our cameras. Our cameras do not capture the street or parking area (they are mostly interior). I followed up with an email to let her know we didn't capture anything and asked her to keep us posted.
Corrective action taken at the time of the incident
Our cameras do not capture the street or parking area (they are mostly interior). I followed up with an email to let her know we didn't capture anything and asked her to keep us posted.
What we have done related to Customer Service and helping the resident, if anything?
We reviewed the cameras. Our cameras do not capture the street or parking area (they are mostly interior).
Witnesses names and phone number
No witnesses
Is criminal activity involved
No
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://