

<b>Date of Incident</b>	12-02-2023
<b>Prepared By</b>	Lori Kolinchak
<b>Reviewed By</b>	Incident Report was reviewed by Brian Kroker on 12-05-2023 at 10:05 PM.
<b>Property</b>	Meadowbrook
<b>Time of Incident</b>	12:30:00
<b>Location of Incident</b>	Sidewalk alongside building leading to apt 841

<b>Report Last Updated By</b>	<b>Update Date</b>
Brian Kroker	12-05-2023
Lori Kolinchak	12-05-2023

Incident Type
Slip and Falls
Description of Incident
Resident sent email on 12/2/23 to Lori Kolinchak indicating that she fell on side of building leading to her apartment #841 due to lack of lighting and drain in sidewalk that wasn't level with concrete.
Corrective action taken at the time of the incident
Robinson Filus inspected the area after dark on 12/4. Picture attached. Area was well lit. See attached pictures of drain in sidewalk. The drain is not level with the sidewalk but doesn't appear to pose a tripping hazard. Resident already on non renew for 12/31/23 move out prior to fall. Resident has stated that she plans to file a lawsuit.
What we have done related to Customer Service and helping the resident, if anything?
On 12/2 Lori responded to email to see how resident was feeling and to attempt to get more details. On 12/2 Kerisa Paige tried calling the resident and followed up with an email. Resident didn't respond until 12/4 and indicated that she was injured and treated at Holy Redeemer hospital. Lori let the resident know that Dave Kimmel would be out to speak with her the next day to determine location. On 12/5 Dave Kimmel went to 841 to meet with resident to see exactly where she fell. She didn't answer.
Witnesses names and phone number
NA
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
Yes
Unit
841
Resident Name
Karen Clark
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No

