

Date of Incident	12-02-2023
Prepared By	Lori Kolinchak
Reviewed By	Incident Report was reviewed by Lori Kolinchak on 12-04-2023 at 03:07 PM.
Property	Meadowbrook
Time of Incident	12:30:00
Location of Incident	Side of building for apt 841. Exact location unclear.

Report Last Updated By	Update Date
Lori Kolinchak	12-04-2023

Incident Type
Slip and Falls
Description of Incident
Resident sent email stating she fell on the side of the building where a drain is not level with concrete. She said the area was lacking lights. She said if her knee hurt or was swollen the next day she would be going to hospital.
Corrective action taken at the time of the incident
NA
What we have done related to Customer Service and helping the resident, if anything?
Lori emailed resident to see how she was and to get more specific details. Kerisa Paige from the leasing office tried to reach Miss Clark by phone and followed up with an email. Neither of us have received a response. Resident is on non-renew for 12/31/23.
Witnesses names and phone number
None
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
Yes
Unit
841
Resident Name
Karen Clark
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No

