



Date of Incident	12-02-2022
Prepared By	Stephen Cicala
Reviewed By	Incident Report was reviewed by Stephen Cicala on 12-02-2022 at 03:28 PM.
Property	251 Dekalb
Time of Incident	11:30:00
Location of Incident	West building parking lot.

Incident Type
Security
Incident Type Category
Theft
Description of Incident
Apartments W108, Andrew Yablonski, Ford Explorer was stolen sometime between 12/1/22 at 11:30 a.m. to 12/2/22 at 11:30 a.m. Andrew said when he came home yesterday morning, 12/1/22 at 11:30 a.m., he was carrying bags in his hands. When he arrived at his front door, he accidentally left his keys and car keys in the lock. Sometime during the day, someone passed by his front door and took his keys. We're guessing that the person found Andrew's vehicle by pressing the key fob unlock door button to locate the vehicle and steal it.
Corrective action taken at the time of the incident
The resident notified the management office, called the Upper Merion Police and called his auto insurance.
What we have done related to Customer Service and helping the resident, if anything?
Natalie Dixon and me, Stephen Cicala, spoke with the resident and expressed our concern. We advised the resident that maintenance would change his apartment door lock and make him new keys. I also spoke with one of the police officers from Upper Merion Police to try and locate the vehicle theft. However, our working camera don't point in the parking lot direction.
Witnesses names and phone number
N/a
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
Yes
Resident Name
W108, Andrew Yablonski
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No
Should this incident be reported to the residents renters insurance policy?
No

