

Date of Incident	11-30-2023
Prepared By	Jason Aleman
Reviewed By	Incident Report was reviewed by Brian Kroker on 12-01-2023 at 01:55 PM.
Property	Towers at Wyncote
Time of Incident	11:00:00
Location of Incident	805-1 Bathroom 705-1 Laundry closet 605-1 Kitchen

Report Last Updated By	Update Date
Brian Kroker	12-01-2023
Jason Aleman	12-01-2023

Incident Type
Misc.
Description of Incident
Original call was for a leak in 605-1. Found evidence of leaking in 705-1 laundry room. Found source of leak in 805-1 bathroom. Tub drain line was partially disconnected and toilet was leaking at base of tank each time it was flushed. There was water damage to the wall and dry rags with mildew on the floor in the area. There was also moisture damage on the ceiling. It was also discovered that resident is hoarding several items.
Corrective action taken at the time of the incident
Tub drain line repaired. New toilet purchased and installed. Disaster Solutions called out for remediation.
What we have done related to Customer Service and helping the resident, if anything?
Contacted Paul Cohen's office to address hoarding issue and develop a plan to assist the resident.
Witnesses names and phone number
Jason Aleman - Maintenance coordinator - 267-895-6576 Alex Tentyuk - Maintenance Technician - 215-869-4905
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
No
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No

