

Date of Incident	11-27-2023
Prepared By	Laura Reed
Reviewed By	Incident Report was reviewed by John Samuel on 11-28-2023 at 09:21 AM.
Property	York House (South)
Time of Incident	00:00:04
Location of Incident	In office

Report Last Updated By	Update Date
John Samuel	11-28-2023

Incident Type

Misc.

Description of Incident

There were multiple complaints from the weekend concierge regarding the resident in 206. She is making numerous phone call to the front desk and the police reporting stories about people spying on her. She contends that they have planted microphones in her bath room and in her living room. She says a woman who harrassed her at her last apartment has followed her here. She stays in the apartment next door with 5-7 other people. (The resident next door to her has no idea what she is talking about). She hears them talk about her though the walls. She says they want her car and to get her thrown out of York House. The staff from Friday night says she was in the lobby all the night waiting on the police to respond to her calls. They say this goes on almost every night. When I brought this up to her, she said she thought this might become an issue so she kept a list of her calls to the police, the front desk and staff at the York House. On Saturday evening the police arrived at 4am. She told a story that had the police knocking on doors waking the residents.

Corrective action taken at the time of the incident

I spent time talking to her to try to access the situation. She clearing feels this woman has followed her and is continuing to harrass her with a group of 5-7 other people. She reiterated the story of the micro[phones placed in her apartment. I am filing this report because we are dealing with a mental illness. Since we don't know the type or severity, I wanted a report filed.

What we have done related to Customer Service and helping the resident, if anything?
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Marquisha called her father who brought her to the York House when she first moved in a couple of months ago. He is not returning our calls.

Witnesses names and phone number

Cornell, Hyneef, overnight concierge will give reports.

Was there security camera footage of this incident?

No

Link to security footage video in Box

http://

Did this incident involve a resident?

Yes

Unit

0206

Resident Name

Felicia

Did this incident involve a Lindy team member?
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No

Did this incident involve a vendor?

No