

<b>Date of Incident</b>	11-27-2023
<b>Prepared By</b>	Laura Reed
<b>Reviewed By</b>	Incident Report was reviewed by John Samuel on 11-27-2023 at 06:32 PM.
<b>Property</b>	York House (South)
<b>Time of Incident</b>	10:00:00
<b>Location of Incident</b>	The boilers in basement

<b>Report Last Updated By</b>	<b>Update Date</b>
John Samuel	11-27-2023

Incident Type
Property Damage
Incident Type Category
Weather
Incident Type Sub-Category
Flood
Description of Incident
I was alerted by the maintenance team the one boiler was on standby and the other boiler (right) was working but water was coming out where the crank is.
Corrective action taken at the time of the incident
Called Rob at L and L.
What we have done related to Customer Service and helping the resident, if anything?
The water was shut down for two hours in order to restore the heat and the hot water. L and L finished the work.
Witnesses names and phone number
Laura Reed 2153293595
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
No
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No

