



| Date of Incident | 11-27-2023 |
|----------------------|--|
| Prepared By | Joseph Cooper |
| Reviewed By | Incident Report was reviewed by Joseph Cooper on 11-27-2023 at 11:29 AM. |
| Property | Willow Bend |
| Time of Incident | 09:00:00 |
| Location of Incident | Building B mail room B204 mailbox |

| Report Last Updated By | Update Date |
|------------------------|-------------|
| Joseph Cooper | 11-27-2023 |

Incident Type

Misc.

Description of Incident

The mailbox door to B204 is completely missing and the frame of the entire mailbox is broken. Technician Ron found this morning while doing grounds.

Corrective action taken at the time of the incident

Placed sign for mailman to call us so we can gain access into box/frame.

What we have done related to Customer Service and helping the resident, if anything?

Informed resident that the door was missing.

Witnesses names and phone number

Joe Cooper 267-637-4017

Was there security camera footage of this incident?

No

Link to security footage video in Box

http://

Did this incident involve a resident?

No

Did this incident involve a Lindy team member?

No

Did this incident involve a vendor?

No

