

Date of Incident	11-26-2020
Prepared By	Amber Johnson
Property	Haverford Court
Time of Incident	06:15:00
Location of Incident	East Malvern lot entrance and package room

Description of Incident
On 11/27, e123 and e113 called about not seeing their packages and saying they got notifications they were delivered. I reviewed the camera and saw on 11/26 @ 6:15, the same man from the 11/24 incident, in black South Pole jacket and hat, use a screw driver to force the side Malvern entrance door open. He then proceeded straight to the package room and used the screw driver to force that door. Once in, he started opening packages. He then took out a 55gal trash bag and started putting packages into it. He took approximately another 8-9 packages. He then left through the back Malvern entrance
Corrective action taken at the time of the incident
Discovered the next day. Removed all remaining packages and placed into the office. Had maintenance install new electrical door strike on Malvern front lot door. Called John Samuel and called Officer White to file a report. Download footage and photos from camera
What we have done related to Customer Service and helping the resident, if anything?
Contacted the residents with missing items for them to file reports.
Witnesses names and phone number
Amber Johnson-215-356-4203
Is criminal activity involved
Yes
Criminal activity involved
Break-in

