

Date of Incident	11-24-2023
Prepared By	Jason Aleman
Reviewed By	Incident Report was reviewed by Brian Kroker on 11-27-2023 at 01:08 PM.
Property	Towers at Wyncote
Time of Incident	10:05:00
Location of Incident	117-2 Bathroom Hallway outside 117-2 Loading dock hallway by freight elevator

Report Last Updated By	Update Date
Brian Kroker	11-27-2023

Incident Type

Misc.

Description of Incident

10:05 am - Office notified that water was leaking from ceiling near freight elevator. Dispatched tech to locate source. Tech located source of leak inside 117-2. Tech reported upon entering 117-2 guest bathroom door was closed. Upon opening, sink was clogged and faucet was open and running unattended. Unknown how long faucet was running.

Corrective action taken at the time of the incident
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Tech closed faucet and used shop-vac to suck up standing water. Tech tested faucet for proper operation and ensured faucet shut off correctly. Tech unclogged sink and notified office that remediation is needed. Office called Disaster Solutions at 10:18am

What we have done related to Customer Service and helping the resident, if anything?

Witnesses names and phone number

Maintenance Tech Matthew Glover : 215-980-7402 Maintenance Coordinator Jason Aleman : 267-895-6576 Work Order number 504163

Was there security camera footage of this incident?
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No

Link to security footage video in Box
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http://

Did this incident involve a resident?
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No

Did this incident involve a Lindy team member?

No

Did this incident involve a vendor?
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No

