



Date of Incident	11-18-2022
Prepared By	Alison Snyder
Reviewed By	Incident Report was reviewed by Alison Snyder on 11-21-2022 at 07:37 PM.
Property	Mt. Airy Place
Time of Incident	14:30:00
Location of Incident	Mt. Airy Bldg A

Incident Type
Misc.
Description of Incident
At about 2:30pm, when Lisa Pinkney was returning from lunch, she saw a known homeless man (African American male, about 6' tall, wearing a black hooded sweatshirt and dark colored pants-name unknown) enter A Bldg using a key. This individual had been in the building on previous occasions. The man went to the stairwell that exits towards the courtyard. Lisa called Joe Cooper who came and asked the man to exit the building. The man refused to leave so Joe called the police to report that he was trespassing. While Joe was waiting for police to arrive, the man shouted profanities at Joe. Before the police arrived, the man exited the building and Joe watched to ensure that he left the property. As the man walked away, he continued to yell profanities and threaten Joe.
Corrective action taken at the time of the incident
Joe called the police. By the time the police reported about 1 hour later, the man had left the building. The police were familiar with the individual. Provided DC#22-14-058113. Upon further investigation by Joe, it was determined that the lobby door lock was worn out and other keys could be used to open the door. Alison advised for Joe to call the locksmith to change the door lock so it was pinned correctly to the existing key, but would only open for the correct key and not other keys. The locksmith completed this at approximately 5pm.
What we have done related to Customer Service and helping the resident, if anything?
N/A
Witnesses names and phone number
Lisa Pinkney 215-242-4235, Joe Cooper 267-637-4017, Alison Snyder 267-973-0020
Was there security camera footage of this incident?
Yes
Link to security footage video in Box
https://lindyproperties.box.com/s/l2dlyxav1n2rq7m0ox3ecndm00xzke2k
Did this incident involve a resident?
No
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No

