



Date of Incident	11-20-2022
Prepared By	Felicia Howell
Reviewed By	The Incident Report was Not reviewed.
Property	Bromley House
Time of Incident	16:41:00
Location of Incident	Bromley House Parking Lot

Incident Type
Criminal Activity Involved
Incident Type Category
Non-violent crime
Incident Type Sub-Category
Theft
Description of Incident
<p>Recieved an email from Danae Wright, Bromley B-312 " Hello ladies, Unfortunately this email is not coming as a pleasant message. Overnight 3 Kia's were broken into in the parking lot mine being one of them. My car window was busted and my dashboard under the steering wheel was ripped apart and my car ended up behind the building. I was under the assumption that the parking lot was under watch so how was this able to happen to not one but 3 cars? Are those cameras for decoration or is someone really watching if so where are they located? In addition to the car break in there was a homeless sleep inside of building B another resident found her sleeping. I don't feel safe here and neither does my car. Something needs to be done immediately and I will be in the leasing office tomorrow to discuss further." She also sent pics that will be attached,. We also recieved a call from Shante Gibson on Monday morning stating that her white KIA was stolen from the lot on Sat night. She given us the DC # 2235069953</p>
Corrective action taken at the time of the incident
<p>Responded to the resident, apologhetically and reminded her that there was no guarantee or waranty of anyone safety and that we were on the issue our end.</p>
What we have done related to Customer Service and helping the resident, if anything?
<p>Sent an email to all the residents. Emailed courtesy patrol and asked them to be stationed on site for their shift for the next two weeks instead of courtesy patrol.</p>
Witnesses names and phone number
<p>Danae Wright: (267) 334-3385</p>
Was there security camera footage of this incident?
<p>No</p>
Link to security footage video in Box
<p>http://</p>
Did this incident involve a resident?
<p>Yes</p>
Resident Name
<p>Danae Wright: (267) 334-3385</p>
Did this incident involve a Lindy team member?
<p>No</p>
Did this incident involve a vendor?
<p>No</p>