

Date of Incident	10-31-2023
Prepared By	Jason Aleman
Reviewed By	Incident Report was reviewed by Brian Kroker on 11-17-2023 at 08:17 PM.
Property	Towers at Wyncote
Time of Incident	10:00:00
Location of Incident	Dining room wall on kitchen side

Report Last Updated By	Update Date
Brian Kroker	11-17-2023
Frank Baer	11-17-2023

Incident Type
Misc.
Description of Incident
Resident reported black stains on wall in 104-2, and moisture concerns.
Corrective action taken at the time of the incident
Disaster solutions was immediately contacted for testing and remediation. They ran moisture tests which are attached. Recommendation was that abatement was needed to occur in the kitchen. Kitchen was contained and addressed.
What we have done related to Customer Service and helping the resident, if anything?
Vacant ready Unit 124-2 was provided for resident to use kitchen while work was being completed over a 10 day time period. Frank and Linda met with Mrs. Roberts at office to discuss plan of action.
Witnesses names and phone number
Jason Aleman 267-895-6576 Matthew Glover 215-980-7402 Mark Boswell - Disaster Solutions - 215-499-6122
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
Yes
Unit
0104-2
Resident Name
Shirell Roberts
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No

