



Date of Incident	11-13-2022
Prepared By	Linda Barder
Reviewed By	Incident Report was reviewed by Brian Kroker on 11-17-2022 at 08:39 PM.
Property	Towers at Wyncote
Time of Incident	04:30:00
Location of Incident	8470 Limekiln Pike (Tower 2) Lobby Level in front of elevator

Incident Type
Injury-other
Incident Type Category
Residents or guests
Incident Type Sub-Category
other
Description of Incident
Resident, Barbara Sowell was waiting for an elevator in the lobby, as the door opened, a dog lunged at her as it entered into the lobby, knocking the resident down to the ground who hit her head on the table, wall, and floor
Corrective action taken at the time of the incident
Concierge called 911 and Ms. Sowell was taken out on a stretcher and taken to the hospital. She had a cat scan of her head and xray of her arm / wrist. Her wrist is badly bruised, nothing was broken or found in the cat scan. Today, she found a nod on her head.
What we have done related to Customer Service and helping the resident, if anything?
Frank and I spoke to the resident this afternoon and we will be contacting the owner of the dog who lives in 1204-2. We also contacted Paul Cohen's office to determine how to deal with the owner of the dog.
Witnesses names and phone number
Reginald Walker, 0601-2 Jim Green, Concierge for Rejuvenate
Was there security camera footage of this incident?
Yes
Link to security footage video in Box
http://
Did this incident involve a resident?
Yes
Resident Name
Barbara Sowell
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No

