

Date of Incident	11-15-2020
Prepared By	Stephen Cicala
Property	450 Green Apartments
Time of Incident	11:00:00
Location of Incident	A parking lot, near A building.

Description of Incident
Resident Joedi Bakers from apartment A210 had a tree fall on her vehicle during the strong storms that came through our area late Sunday night. Her black Mitsubishi Mirage G4, PA license plate KXE 4696.
Corrective action taken at the time of the incident
Joedi sent an email and came to the office on Monday, November 16th to discuss the incident and damage on her car. I advised her to contact the Norristown Police department to file a report and to contact her auto insurance agent to file a claim.
What we have done related to Customer Service and helping the resident, if anything?
Maintenance was instructed to help and remove the fallen tree from the residents car.
Witnesses names and phone number
N/a
Is criminal activity involved
No

