



Date of Incident	11-11-2022
Prepared By	Alison Snyder
Reviewed By	Incident Report was reviewed by Alison Snyder on 11-16-2022 at 04:10 PM.
Property	Elkins Park Terrace
Time of Incident	02:50:00
Location of Incident	Elkins Park Parking Lot

Incident Type
Criminal Activity Involved
Incident Type Category
Non-violent crime
Incident Type Sub-Category
Theft
Description of Incident
Tracy Thomson of Apt 10 emailed the office on 11/12 to report that she believed her car was stolen. She reported the incident to the police (Case#22-23969) and requested that we review the camera. Per the camera footage: A black SUV pulled into the lot and several people in hoodies got out and walked around the parking lot checking door handles. One of the individuals opened a gold car door, leaned in, and then got inside with another individual. The others got back in the black SUV and drove away. Seconds later the gold car backed out and was driven away. We cannot confirm whether the gold vehicle that was taken was Tracy's, as she has not responded to my requests for identifying information for the vehicle.
Corrective action taken at the time of the incident
N/A
What we have done related to Customer Service and helping the resident, if anything?
Communicated to resident via email that footage had been found and was submitted to the Cheltenham police department. Let resident know to contact office if they needed any additional assistance. Will send a reminder to residents to lock their vehicles.
Witnesses names and phone number
Tracy Thomson - 215-475-7613
Was there security camera footage of this incident?
Yes
Link to security footage video in Box
https://lindyproperties.box.com/s/qm65k09wogpjyyok6k95989o1yjp6gwf
Did this incident involve a resident?
Yes
Resident Name
Tracy Thomson - 215-475-7613
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No