



Date of Incident	11-14-2024
Prepared By	Paul Oneto
Reviewed By	Incident Report was reviewed by Brian Kroker on 11-15-2024 at 06:36 PM.
Property	Piazza at Jenkintown
Time of Incident	01:22:00
Location of Incident	Side door steps on west Ave leading to the basement next to the conveyor belt

Report Last Updated By	Update Date
Brian Kroker	11-15-2024
Paul Oneto	11-15-2024

Incident Type
Injury-other
Incident Type Category
Residents or guests
Incident Type Sub-Category
other
Description of Incident
On 11/14/2024 at 1:22pm Jiji of Lilly's Authentic Indian Cuisine sent me a text message stating that his wife fell and hurt her back coming into the side door which leads to the basement. He stated that the wooden steps were unstable.
Corrective action taken at the time of the incident
Contacted our contractor Darrel for Miller Drywall to secure the steps.
What we have done related to Customer Service and helping the resident, if anything?
Asked Jiji if his wife was ok and if she needs to go to the hospital. Jiji stated that she did not go to the hospital but was in some discomfort.
Witnesses names and phone number
N/A
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
Yes
Unit
726WEST
Resident Name
jiji
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No
Should this incident be reported to the residents renters insurance policy?
No

