



Date of Incident	11-14-2022
Prepared By	Shana Simon
Reviewed By	Incident Report was reviewed by John Samuel on 11-16-2022 at 01:57 PM.
Property	Academia Suites
Time of Incident	03:30:00
Location of Incident	Academia Suites S404

Incident Type
Property Damage
Description of Incident
On 11/14/22 around 3:30pm, Shana Simon received a phone call from Ms. Thompson who resides at S404, Academia Suites, that her door was broken. Resident stated that her daughter's boyfriend tried to break into her door. She also stated she called the police. The police came and the daughter did not want to file a report against him.
Corrective action taken at the time of the incident
Shana talked to the police and maintenance, made the police report because of the damage to the door. DC#22-35-068624. Maintenance secured the door. Resident was advised that they will pay for all damages to the property.
What we have done related to Customer Service and helping the resident, if anything?
Shana talked to the Ms. Thompson and they said they were were alright and the daughter did not want to file a police report.
Witnesses names and phone number
Yolanda Thompson 267-410-1110
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
Yes
Resident Name
Cyniyah Nicholson
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No

