

Date of Incident	11-12-2023
Prepared By	Stephen Cicala
Reviewed By	Incident Report was reviewed by Brian Kroker on 11-13-2023 at 04:39 PM.
Property	251 Dekalb
Time of Incident	18:50:00
Location of Incident	West 1 rear tower, apartment W523.

Report Last Updated By	Update Date
Brian Kroker	11-13-2023
Stephen Cicala	11-13-2023

Incident Type
Property Damage
Incident Type Category
Fire
Description of Incident
Kenny Poteat, received a call from the answering service of smoke coming from W523 and a little smoke into the 5th floor hallway of West 1 rear tower. Kenny walked into the apartment with the fire department, he checked for damage, but there was no physical damage. The resident had stored cooking items, such as a pot, that started to smoke. By the time Kenny and the fire department got there, the resident had already removed the pot and put it in her sink. The apartment was smoky.
Corrective action taken at the time of the incident
Kenny and the fire department silenced the alarms and reset the elevators. Also, they communicated to the residents of the building to go back inside.
What we have done related to Customer Service and helping the resident, if anything?
Kenny will check the resident today, 11/13, to make sure the resident and apartment are well. Kenny communicated to the resident not to store any items in the stove drawer.
Witnesses names and phone number
N/a
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
Yes
Unit
W0523
Resident Name
Oretha Davis
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No

