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| <b>Date of Incident</b>     | 11-09-2023   |
| <b>Prepared By</b>          | Laura Reed   |
| <b>Reviewed By</b>          | Incident Report was reviewed by John Samuel on 11-10-2023 at 07:57 AM. |
| <b>Property</b>             | York House (South)   |
| <b>Time of Incident</b>     | 11:00:00   |
| <b>Location of Incident</b> | The incident occurred in the leasing office.                           |

|                               |                    |
|-------------------------------|--------------------|
| <b>Report Last Updated By</b> | <b>Update Date</b> |
| John Samuel                   | 11-10-2023         |

| Incident Type   |
|---|
| Resident House Rules  |
| Description of Incident   |
| The resident, Mr. Wilhite was in the leasing office discussing his account. When he left the office, he said to the manager " You better be happy I don't have a gun." The maintenance supervisor and the real estate agent were present. |
| Corrective action taken at the time of the incident   |
| The incident was reported to the regional manager and filed an incident report. A letter is being comprised to send to the attorneys and resident was placed on non renewal.  |
| What we have done related to Customer Service and helping the resident, if anything?  |
| none  |
| Witnesses names and phone number  |
| Shawn Hargett Maintenance Supervisor York House 215-329-3595 Thomas Neal Leasing Agent 215-329-3595   |
| Was there security camera footage of this incident?   |
| No  |
| Link to security footage video in Box   |
| http://   |
| Did this incident involve a resident?   |
| Yes   |
| Unit  |
| 0213  |
| Resident Name   |
| Bernard Wilhite   |
| Did this incident involve a Lindy team member?  |
| Yes   |
| Team Member Name  |
| Laura Reed  |
| Did this incident involve a vendor?   |
| No  |