



<b>Date of Incident</b>	11-09-2021
<b>Prepared By</b>	Nilsa Reyes
<b>Reviewed By</b>	Incident Report was reviewed by John Samuel on 11-11-2021 at 10:58 PM.
<b>Property</b>	Fountain Gardens
<b>Time of Incident</b>	09:45:00
<b>Location of Incident</b>	Fountain Garden

Description of Incident
On 11/9/2021, resident at Fountain Gardens, B208 left apt home approximately at 11:00 am returned at about 10:00pm, to find that her apt door was ajar and her door broken... upon walking in she found no one was in the apt home, however her jewelry box was missing. She called the on call service and reported what she had walked into. Resident managed to secure the door and the next morning had Dan replace and repair the locks to the door. Resident also called 911 and made a police report.
Corrective action taken at the time of the incident
police was called and filed a report DC#2108036128
What we have done related to Customer Service and helping the resident, if anything?
Dan Testa repaired & replaced locks on apt door
Witnesses names and phone number
Is criminal activity involved
Yes
Criminal activity involved
Break in
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
Yes
Resident Name
Michelle Plummer
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No