

Date of Incident	11-07-2023
Prepared By	Laura Reed
Reviewed By	Incident Report was reviewed by John Samuel on 11-10-2023 at 07:59 AM.
Property	York House (South)
Time of Incident	05:30:00
Location of Incident	seventh floor hallway

Report Last Updated By	Update Date
John Samuel	11-10-2023

Incident Type
Resident House Rules

Description of Incident

The front desk began receiving phone calls that the resident from apt 711 and her live in boyfriend were fighting in the hallway. The concierge and the leasing agent took the elevators to the 7th floor. They said that they could hear screaming before they got off the elevator. When they got off the elevator, Annie, the resident from 711 was on top of her boyfriend Fred hitting him. There was a knife on the ground. I called the police from the front desk and reported a domestic fight. The leasing agent and the concierge returned downstairs with Fred and Annie as the Police arrived. I brought everyone into the leasing office. The police asked if Annie and Fred were the couple fighting. They told the police a completely different story. They said that a man knocked on their door. When Fred opened the door, he hit him. They said it was the boyfriend of a woman who Annie knew but didn't know his name. Another resident, Ms. Sung, came to the leasing office door and told me that Annie had gone after her with a knife. I told the police what Ms. Sung said. Annie screamed she did not go after her with a knife. Fred said it was his knife and it had simply fallen out of his pocket. The police continued to handle the situation as told by Annie and her boyfriend Fred. The next day I interviewed both the concierge and the leasing agent. Neither of them saw another man. When they came upon the scene, Annie was hitting Fred. They both said the knife was on the ground. The concierge pulled Annie off of Fred. The leasing agent picked up the knife. The knife was returned to the police.

Corrective action taken at the time of the incident
The police were called.

What we have done related to Customer Service and helping the resident, if anything?
The residents were put on non renew. A letter was sent to the attorneys asking for advice on fast tracking the resident of 711 out of the building. I have sent a letter to the resident in 711 requesting her to come to the office because the boyfriend is not on the lease.

Witnesses names and phone number
Haniethe Watts 267-690-2967 Reginald Beates Leasing agent, York House

Was there security camera footage of this incident?
No

Link to security footage video in Box
http://

Did this incident involve a resident?
Yes

Unit
0711

Resident Name
Annie

Did this incident involve a Lindy team member?
No

Did this incident involve a vendor?
No